



Madison MS Virtual Chromebook Hospital Process

In order to provide technology help during the “Stay at Home” and “Social Distancing” orders by the State and County we have created the Madison Virtual Chromebook Hospital!

Need help with your chromebook? Below are some common problems and solutions:

Problem:

Do you have a problem with your password for Google Classroom or iReady?

Solution:

Email your teacher directly. Your teacher can help you with these issues.

Problem:

Do you have technical issues with your chromebook?

Solution:

Access the [Chromebook TroubleShooting pdf](#) to find tips on solving common Chromebook issues.

Still having issues? You will be contacted within 24 hours M-F.

- Email [Marian Blue](#) or [Vivian Boring](#) (Esp.)
- You may also call and leave a voice message.

Contact	Email address	Phone number and extension
Marian Blue	marianblue@vistausd.org	(760) 940-0176 ex 62702
Vivian Boring (Spanish)	vivianboring@vistausd.org	(760) 940-0176 ex 62006

If our team is unable to help:

- We will assist you in making contact with our District’s IT Dept.
- Call or [email the VUSD Technology Department](#) they will reach out to you and attempt to solve the problem remotely.

Contact	Email address	Phone number and extension
VUSD IT Department	servicedesk@vistausd.org	(760) 726 2170 ext. 92500

If all fails we will schedule a time for you to bring the chromebook to Madison for Hands-on care or replacement.