



DEVICE **GLITCHING?** LAGGING?? JUST. PLAIN. *BUGGING?!?!*

TRY THESE EASY STEPS TO GIVE YOUR CHROMEBOOK A MAKEOVER!!!

First: Clear browsing data/cookies/cache:

- 1.) Must be signed in to Chrome book to do this!
- 2.) press Ctrl + h
- 3.) Choose "**all time**" for time frame and make sure all boxes are checked.

Next: Check for OS update:

- 1.) Click near the time in bottom right hand corner of Chromebook
- 2.) Click the settings icon (⚙️). Click on "**about Chrome OS**" at the bottom of the far left hand column menu.

you will be told either **a.) your Chromebook is up-to-date **b.)** check for updates or **c.)** "restart Chromebook" to download the update that is ready. Follow whatever prompts you receive.

Finally: Do a hard reset to initiate all changes made by:

- 1.) Press Esc + reload button (⌂) + power button (all are on the top row of your keyboard).
- 2.) Wait for screen to come back on with the message: "Please insert a Recovery USB stick or SD card"
- 3.) Press reload button(⌂) + power button to restart computer. Wait for sign in screen.
- 4.) Sign in to device and you are ready to go!!